# SNOWSOUND

Easy Cleanability and Superior Acoustics
Cleaning and Maintaining your Snowsound Fiber Acoustic Textile Product

CLEANING

# ACOUSTIC DRAPERY/UPHOLSTERY CLEANING, CARE & MAINTENANCE MANUAL

Snowsound drapery/upholstery fabrics not only offer the highest Noise Reduction Coefficient (NRC) rating of any textiles on the market, but they are also extremely easy to clean and maintain. The technical features of Snowsound's 100% polyester fabric allow for cleaning and maintaining the drapery without adversely affecting the acoustic or flame resistance properties of the material. Enjoy unsurpassed acoustic performance and the peace of mind that comes with knowing occupants of a space are being protected from germs and dirt.

All Snowsound Fiber products are machine washable and can be washed repeatedly without affecting their acoustic sound-absorbing performance or fire-resistant properties inherent in the material. Fiber also dries quickly and retains its shape after washing. Unlike other materials, they need substantially less water and detergent in the wash, and—thanks to the short drying times—require less energy use during the drying process. All Snowsound Fiber textiles are GREENGUARD Gold certified, and when washed, release nothing harmful to the environment.

Below are specific guidelines for how to best care for and maintain your Snowsound Acoustic drapery/upholstery.

## SPOT CLEANING & STAIN REMOVAL

Although Snowsound drapery fabric is designed with commercial-grade durability, spills or incidental stains may occasionally occur. The following spot cleaning and stain removal procedures are suitable for use in the field, both at the time of installation and during routine maintenance.

Quickly blot up fresh (wet) spills with a dry cloth or paper towel to avoid deep penetration of the stain. Blot, do not rub. Once the wet spill is blotted, to address potential staining, a diluted pH-neutral dishwashing detergent or a simple soap-and-water solution may be applied to the affected area. To avoid a ring, work from the outside of the stain and move inward towards the center of the stain using a gentle circular motion. After cleaning, allow the material to air-dry.

**For dry stains, you can apply any of the following stain removers:**
– Tide Pen Stain Remover
– OxiClean MaxForce Instant Stain Remover Spray
– Emergency Stain Rescue Remover Spray

**Each of these three stain removers are ideal for use in high-traffic areas like retail stores.**
**Note: Please be sure to carefully follow each Stain Remover's specific use instructions.**

## VISUAL REFERENCES

Spot cleaning
Stain blotting
Stain removal

## VACUUMING & DUST PREVENTION

Snowsound drapery is made from 100% polyester fiber using a proprietary weave, creating a fabric with very low capacity to absorb liquids, moisture, and dust. This characteristic reduces the risk of stain absorption, makes the fabric rot-proof against deterioration, and helps it resist dust accumulation.

Because Snowsound fabrics are thin and lightweight compared to traditional heavier drapery, they are less prone to trapping dust particles in deep pores. As a result, maintenance is simple: the drapery can be vacuumed (on low suction / gentle mode) using a soft upholstery brush attachment, or lightly brushed with a Swiffer duster.

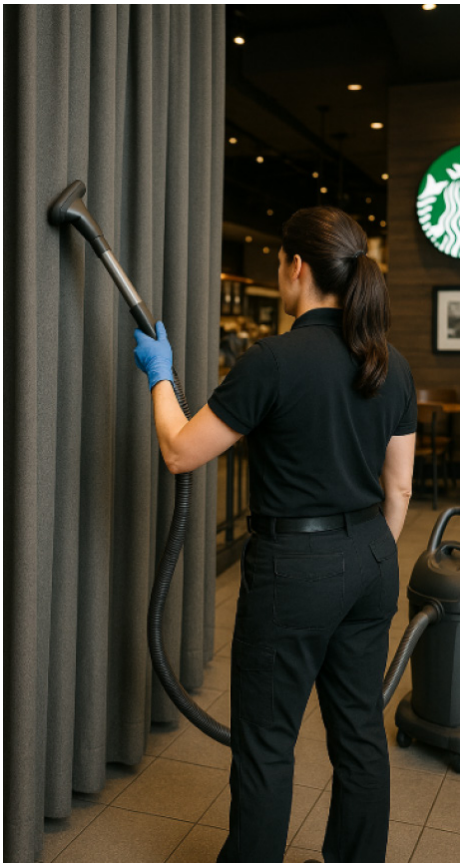
Tip: Nozzle attachment tools for vacuums are especially useful when cleaning drapery as they allow for reaching between folds, edges and seams. A simple online search for {Drapery Vacuum Nozzles} will yield multiple suitable results.

When vacuuming, place the upholstery attachment nozzle onto your vacuum, and vacuum each drapery panel gently on low suction, starting from the top, pulling small sections taut as you pass the bristles over the drapery pleats. Work your way down and your drapery panels will be dust free.

A dry microfiber cloth can also be used to gently wipe the fabric, working from top to bottom, to remove dust.

## VISUAL REFERENCES

Dusting and Vacuuming



## DRY CLEANING

If dry cleaning is required, the drapery panels may be removed, professionally cleaned, and then re-installed on the tracks. For detailed instructions on removal and re-installation, please refer to the latest **Snowsound Drapery Track Assembly and Installation Guide.**

## DRY CLEANING INSTRUCTIONS

Snowsound fabrics are dyed with high-quality, automotive-grade dyes, giving them excellent colorfastness and wash resistance. When the international care symbols listed below are followed, the fabrics can withstand repeated professional cleaning without limit.

Note on Fiber 7 Velo Sheer fabric: Because this is a lightweight, sheer fabric, gentle handling is essential to preserve its appearance and longevity. Avoid industrial tumble drying or mangling, and ensure extra care during the cleaning process.

Machine washable at 86°F/30°C.

Iron at low temperature (230°F/110°C).

Can be professionally dry cleaned with perchloroethylene (any solvent except for trichloroethylene).

Do not tumble dry. Instead, line dry immediately after machine washing.

## WASHING AND MAINTENANCE

All Snowsound Fiber lines except Fiber 2R LINE-R* are machine washable. Water temperature tolerances vary from 86 degrees Fahrenheit to 140 degrees Fahrenheit; refer to technical specifications for the correct temperatures. Fiber, except Fiber 2R LINE-R*, may also be dry cleaned; do not use Trichloroethylene in the dry-cleaning process.

*Fiber 2R LINE-R: Avoid machine washing. Maintenance allows for spot cleaning and stain removal.

Drying and Ironing

Hang up flat at once to dry

Tumble drying on lowest heat setting

Hang up immediately after removal from dryer or spread out without folding

Dampening or pressing may be necessary if curtains are left lying for some time

Iron on lowest heat setting

Repair Work

Use only branded polyester sewing thread

Reduce thread tension on sewing machine

Number of stitches: approx. 4 to 5 stitches/cm

For any further questions regarding care and maintenance of Snowsound products, please feel free to contact us directly at **info@snowsoundusa.com.**

# SNOWSOUND

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