

# Product Maintenance and Cleaning Guide

For optimal care of your Snowall acoustic wall-covering, utilize gentle cleaners and a light cleaning approach to maintain the beauty of your application. Harsh cleaners should never be used. Utilize this cleaning and maintenance care guide for all your Snowall acoustic wallcovering applications.



## 100% Polyester Acoustic Textile / Felt Wallcovering

Snowsound products are durable and low maintenance. A minimal approach should be taken to clean Snowall polyester felt, although the outer textile is fairly resistant and not susceptible to easy damage.

The general cleaning approach should be (1) dust with a lint roller, (2) vacuum with a clean, soft brush, (3) clean with water and mild detergent, and (4) clean with chemical spot remover.

**IMPORTANT:** Always test any cleaning method in an inconspicuous area before attempting general cleaning.

- 1 To remove the accumulation of general airborne debris, Snowall may be cleaned with a standard masktape lint roller. It is always a good idea to use the lint roller first in any area intended to be spot cleaned.
- 2 Once per year, it is recommended that the entire surface is given a light vacuum with a clean, soft horsehair upholstery brush. In a clean office environment, it may not be necessary to do this annually.
- 3 If a wet spill should occur, blot up the liquid as soon as possible with a dry cloth to avoid absorption. Avoid aggressive rubbing. For removal of minor stains, a mild enzyme-based detergent (such as Tide Free / Tide Stick) is recommended. One can also create a diluted solution by adding three (3) parts water to one (1) part detergent in a clean container. Use a clean paper towel to gently blot the detergent into the stain. Press and release, press and release. Using a separate container of just clear water, use clean, moist paper towels to blot more water into the stain. Press and release, press and release. Finish by blotting firmly with clean, dry paper towels until the area is nearly dry.
- 4 There are many solvent-based spot removers available. These may not be required given the directions and steps above, but if you elect to use a solvent-based spot remover, be sure to test in an inconspicuous area first. Blot the stained area with a clean cloth soaked in dry cleaning fluid, then blot with a clean cloth until dry.

## General Guideline

Vacuum occasionally to remove general air-borne debris. Should soiling occur, spot clean with a mild soap (such as Dawn) and lukewarm water solution.